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Financial, Insurance & Appointment Policies

Financial Policy

- Payment is expected at the time services are rendered.
 - We accept cash, checks, Care Credit®, and all major credit cards (except American Express).
 - There is a \$25 fee for returned checks.

Insurance Policy & Pre-Estimates

- We understand that you may have dental insurance. As is common with most specialty providers, we are considered out of network. We are only in network with BCBS of NE.
- Our treatment plan is based on your needs as a patient and not according to your insurance coverage.
- We will gladly file your insurance claim when treatment is rendered.
- At the time of your exam, our office can request a pre-estimate of benefits from your insurance.
 - It is important to understand, even if a pre-auth has been submitted and received from the insurance company, it is not a guarantee of payment.
 - Your insurance maximum and coverage limits will determine the payment.
- For patients with Delta Dental: It has been our experience that Delta Dental will reimburse you directly for your treatment costs. We typically do not receive any claims communication from them. Therefore, payment will be collected upfront or payment arrangements can be made.

Surgical Appointments

- To allow expedient care for our patients, 50% down payment is required for surgical procedures.
- The remaining 50% balance will be divided into 2 monthly payments automatically charged the 1st of each month following your surgical procedure.
 - For example: for a surgical procedure completed in January, the next 2 payments will be automatically charged February 1st and March 1st.
- For patients paying with Care Credit®, the entire surgical treatment fee will be paid in full to schedule.
 - The monthly payments will then be made directly to Care Credit®.

Appointment and Cancellation Policy

- All surgical appointments require 7 days-notice for cancellation or rescheduling.
 - If less than 7-day notice is given, a fee of \$50 will be charged.
- A \$50 fee will be charged for late cancellation under 48 hours for any appointment.

Late Patient, No Show Policy

- Patients who arrive more than 15 minutes late to their appointment time may be asked to reschedule as a courtesy to our other scheduled patients.
- A \$50 fee will be charged for those who fail to show to a scheduled appointment.

To acknowledge that you have read and understood our policies, please print and sign below.

Patient Acknowledgement _____ Date _____

Office Administration Signature _____ Date _____